



# InfoX



24 February 2010, 1000-1100 hours, The Arena, Caserma Ederle



# InfoX



## Hot Topics



## **PSC Update**

**Mr. Richard Hendrickson**  
**DHR**



## PSC Update

- **What - move of postal facilities**
- **Why - to allow construction to create a truly unified PSC**
- **When - starting 15 Feb, ending sometime in June 2010**
- **Where - Outgoing, Official and Registered: 304, next to tent**
  - **packages - tent**
  - **mailboxes - no change from current**



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## **PSC Update**

### **Postal Service Center End state**

- **1 location for all mail movement , in and out**
- **Old post office will be renovated and expanded and used for mailing, receiving packages, Registered and Official mail**
- **Expanded lobby area**
- **Personal mail box receptacle area unchanged**



## Ombudsman Program

**Ms. Rhonda Palmore**  
**MEDCOM**



# What is an OMBUDSMAN?



## OMBUDSMAN Program

# Definition

A person who investigates complaints and mediates fair settlements, especially between aggrieved parties such as consumers or students and an institution or organization.



## OMBUDSMAN Program

### OMBUDSMAN MISSION

The Ombudsman functions as an independent, neutral and impartial mediator for Soldiers and their Family members.

We are generally located, but not assigned to Medical Treatment Facilities; serve as an advocate for the Soldier/Family member; and act as a communicator, facilitator and problem-solver.

We assist with the resolution of issues that come through the Army Wounded Soldier and Family Hotline (WSFH).



## The Army Honors Fallen Soldiers

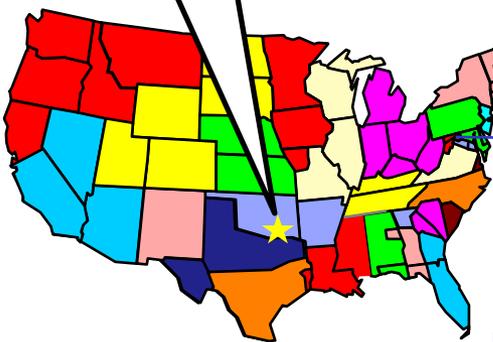
**LTC Ken Bellinger  
Chaplin**



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## THE ARMY HONORS FALLEN SOLDIERS

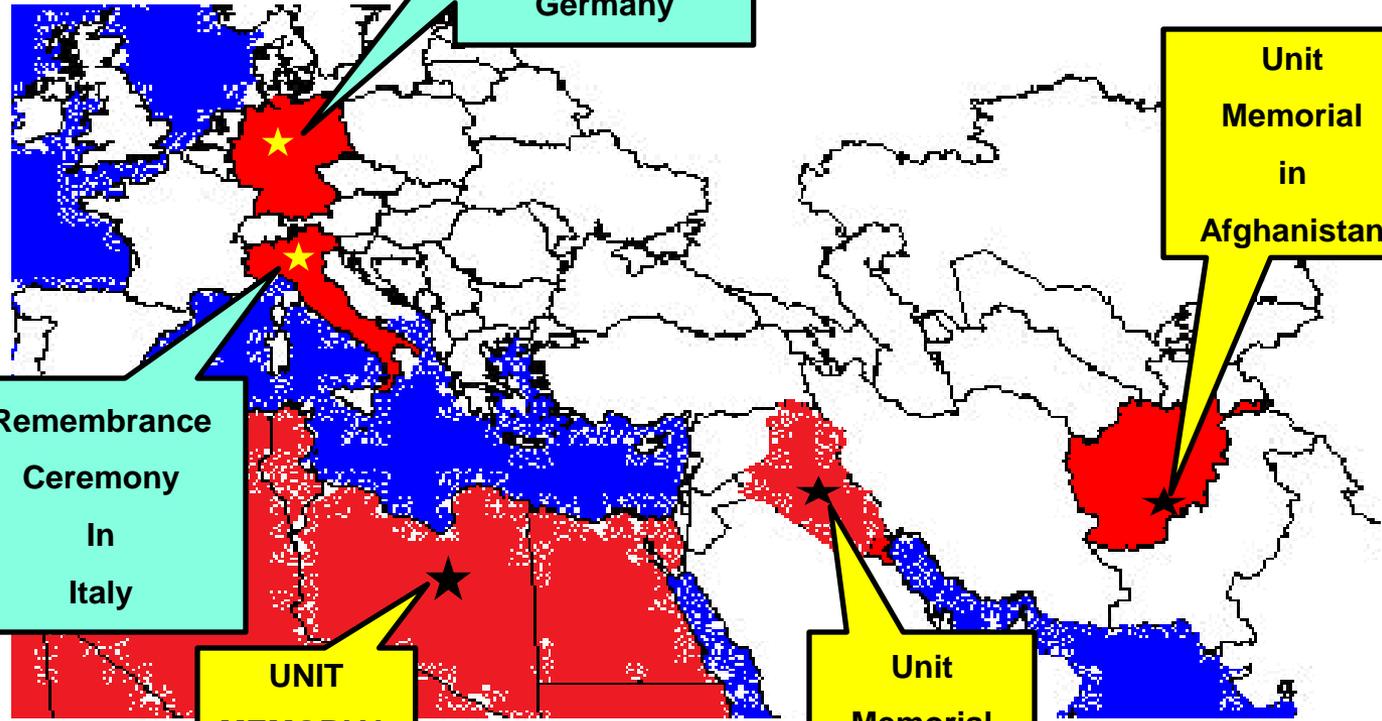
Home  
Funeral  
Service



Dignified  
Transfer of  
Remains  
Dover, DE

Remembrance  
Ceremony  
In  
Germany

- Unit Memorials (In Theater)
- Unit Remembrance Ceremony (Duty Station)
- Dignified Transfer Of Remains (Dover, DE)
- Funeral Service Or Internment Service (At Home)



Remembrance  
Ceremony  
In  
Italy

UNIT  
MEMORIAL  
In  
Africa

Unit  
Memorial  
In  
Iraq

Unit  
Memorial  
in  
Afghanistan



## **Maintenance trucks driving through resident's yards in Villaggio**

**Mr. David Murr**  
**Director, DPW**



## Maintenance trucks driving through resident's yards in Villaggio



Damage was caused by our contractor performing landscaping operations in Villaggio. This includes pruning of the existing trees and removing and replacing trees as necessary. Unfortunately this type of work must be done now.

We have cautioned the contractor about keeping to a minimum the driving on lawns. Where he must drive on the lawns, then he is aware that he must restore the area. If residents notice that an area has not been restored call DPW service order desk 634-7491.





## **Way ahead for restoring fenced in muddy field in Villaggio**

**Mr. David Murr  
Director, DPW**

## Restoring Fenced in Muddy Field in Villaggio



This area in Villaggio was used for storing material during the utility replacement project

Weather permitting, DPW will begin the repair on Monday, 22 Feb and will complete the work within a few days. The area will be graded and seeded.





## **Way ahead for completing Villaggio playgrounds**

**Mr. David Murr  
Director, DPW**

## Completing the Playground construction in Villaggio



The contractor has been delayed by inclement weather. He needs dry and warmer weather conditions to put down the flexible paving material in the fall zone. Weather permitting, works will resume on Monday 22 Feb, and will take about two weeks to be completed.

This is a new playground with rubberized fall area. Estimated completion is 10 March, weather permitting.





## **Consolidated scholarship web- site**

**Ms. Norie McCall  
School Liaison Officer**



## Consolidated scholarship web- site

Scholarships available from the Vicenza Military Community include and not limited to the following organizations:

- ❖ Defense Commissary Agency- [www.militaryscholar.org](http://www.militaryscholar.org)
- ❖ Vicenza Community Club
- ❖ Parent Teacher Student Association
- ❖ Army Emergency Relief - MG James Ursano Scholarship Program
- ❖ Veterans of Foreign Wars
- ❖ Vicenza Middle/High School Booster Club
- ❖ Boys and Girls Scouts (must be a Scout)
- ❖ Some other great web places for ALL students include the following.
- ❖ <http://www.campuschamps.com>
- ❖ [www.fastweb.com](http://www.fastweb.com)
- ❖ [www.students.gov](http://www.students.gov)
- ❖ [www.ncaa.org](http://www.ncaa.org)



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## **Walk for Freedom**

**Ms. Lacy Wolff**  
**Health Promotions**



## Walk 4 Freedom

- Community Wellness Initiative
- Designed to Foster Support During the Deployment
- Anyone can Participate
- Goal: Accumulate 3800 miles by logging wellness activities
- Program Kickoff: March 13<sup>th</sup> Fun Run
- Prizes: Trips from ODR, Classes from Art Center, Group Fitness Classes, Free Massage Gift Certificates, IPOD, and more.



## Community Calendar - March

### National Women's History Month

- **March 4** - Quarterly Awards Ceremony (Post Theatre)
- **March 6**- 0900-1515 Holistic Wellness Retreat
- **March 13** - Community Fun Run & Walk for Freedom Kick-Off
- **March 17** - St. Patrick's Day
- **March 19-22** - (Friday & Monday) Training Holidays
- **March 22** – Leigh Jones Concert (The Arena)



## Community News – Service Providers

- ❖ DES
- ❖ DFMWR
- ❖ DPW
- ❖ DHR
- ❖ DOL
- ❖ DPTMS
- ❖ AAFES
- ❖ DoDDS
- ❖ Religious Support Office
- ❖ Installation Safety Office
- ❖ EEO
- ❖ 509<sup>th</sup> SIG BN
- ❖ HRO
- ❖ AFN
- ❖ Health Clinic
- ❖ Dental Clinic
- ❖ 266 Financial Management Center
- ❖ Installation Legal Office
- ❖ American Red Cross
- ❖ Health Promotion
- ❖ DECA
- ❖ USO
- ❖ PAO
- ❖ IG



## Community Issues

**OPEN - 6**

**NEW - 0**



## Open Issue DES 10-636 Installation Access Policy for Civilian Retirees

**Scope:** I am a retired DoD civilian. I have a US bank account at Global Credit Union. For the past 3 years my wife and I have been issued an installation pass so that we can conduct business with the Global Credit Union on post. Recently when we submitted a renewal request for my wife's pass, it was denied.

I have two questions:

1. What is the Command Policy for Issuing Installation passes for retired DoD civilians who have a legitimate need to access the post?
2. Has there been a change in Command Policy for issuance of Installation Passes for retired civilians?

**Recommendations:** Continue to issue installation passes to retired DoD civilians who have a legitimate need to access post. A legitimate need could be work as a volunteer or need to conduct bank business with the local US bank on post.



## Open Issue DES 10-636 (continued) Installation Access Policy for Civilian Retirees

**Agency Response:** DES: Installation access is granted under AER 190-16. Any of the 17 categories can meet the justification requirement for the pass and badge office to issue an installation access badge; however, all requests for access that do not fall in the categories outlined in AER 190-16 must be submitted in memorandum format to the Garrison Commander for exception to policy. The Garrison Commander will then coordinate with the Italian Base Commander for all exceptions to policy that fall outside the US regulatory authority and SOFA status for exception to policy access authorization to the Vicenza Military Community.

A requirement for conducting bank business on post is not one of the 17 categories for installation access authorization overseas in Europe.



## Open Issue DES 10-639 MP Issuing Parking Tickets

**Scope:** The issuing of parking tickets on post needs to be consistent and use common sense. For one thing EVERYONE knows that parking is a problem on post. There are not enough legal spaces and ongoing construction often blocks many parking spaces for weeks or months at a time. People that work on post have the most problems with parking. We have to be here throughout the day and would like to park near our offices. Sometimes this means we have to park at the end of a line of cars which may not actually be a designated spot, but in no way impedes anything. The fact that white lines are not present is arbitrary. This ticketing situation is even worse b/c the MPs only give tickets to Active military and dependants. Local Nationals are not affected. They can seemingly park where ever or however they want.

**Recommendations:** Be consistent and use common sense. Local Nationals should have the same consequences for parking as everyone else.

**Agency Response:** DES: Parking violations will continue to be enforced as long as resources allow for this to occur while still performing the additional required community law enforcement missions.



## Open Issue DES 10-641 Brief MPs on Bus Stop Safety

**Scope:** MP's need to be briefed on bus stop safety.

**Recommendations:** Add crossing guard volunteers.

**Agency Response:** DES: The new PMO NCOIC has implemented a printed guard instruction briefing and pass-on plan for the MPs performing this mission, in an effort to ensure no one can claim they do not understand their duties. However, I agree with your recommendation to transfer this mission to crossing guard volunteers under a program implemented by the school. I will pass this recommendation to the school liaison officer and Garrison CSM for consideration and will plan on continuing to support this mission as long as the ODT MP augmentees are available.



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## Open Issue DES/DPW 10-640 Street Behind DFAC

**Scope:** The street behind the DFAC/AFN parking lot where cars make a left turn needs to have a stop sign. There was almost an accident where a jeep didn't see a soldier jogging. This area has a blind spot.

**Recommendations:** Put stop sign in this area to make people stop.

**Agency Response:** DPW: This is an excellent suggestion. We have coordinated with DES as well as the requestor. We will have a stop sign installed near the northwest corner of building 10 (AFN/DFAC) by 15 March.

DES: DES concurs with recommendation with the addition of consideration of a crosswalk. DES has coordinated with DPW and DPW will proceed with follow-up action to evaluate and execute this recommendation, if approved by the Garrison Commander.



## Open Issue DPW 10-637 Lines/Markings on the Roads on Post

**Scope:** The road lines on post are very faint. When it is raining, which it does often here, the center line and the outside lines are invisible it seems. When they repainted the parking space lines in the PX and Commissary I along with many others were hoping that meant the roads would be repainted also. The road should have been done BEFORE the parking lines in my opinion.

**Recommendations:** I recommend that the center and outside lines of the roads be repainted.

**Agency Response:** DPW: The Garrison has a plan in which all road markings get repainted every two years. Last fiscal year we repainted many "Stop" markings, intersections and cross walks. This year we will repaint all markings not done last year. This will include the center lines and outside lines on the streets. In addition we are using a new paint with better reflectivity than the paint we have used in the past. Finally, in many light traffic areas, road markings and especially cross walks wear very quickly. We attempt to repaint those more often. Your help in that area to bring those to our attention when they occur will be appreciated.



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## Open Issue DPW 10-642 Scout Hut on Ederle

**Scope: Scout Hut on Ederle**

**Recommendations:** The scouts have requested a hut.

**Agency Response:** DPW: As the elementary school moves to Villaggio in August 2010, some space near the existing school at Ederle will become available. We are looking at the feasibility of making some of this space available for the scouts.



## Vicenza Much MORE (MMs)

**March 8:** *La Festa della Donna (Women's Day)*

**March 19:** *La Festa del Papà (Fathers' Day)*

**March 12-18:** *Saint Joseph Festival and Spit-roasted quail Fair, in Villagarzerla.*

**March 18-21:** *Spring favors and colors, in Quinto Vicentino. Local products, crafts and flower show and market.*

### ***Fairs:***

**March 4-7:** *Abilmente 2010 - Bricolage and manual creativity exhibition, in Vicenza.*

**March 5-7:** *Top quality extra-virgin olive oil expo (*Olio Capitale*), in Trieste.*

**March 5-7:** *Expo gadgets, in Padova.*

**March 6-7:** *Scale model making expo, in Verona.*



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## Open Forum